

# LENOIR POLICE

## 2018

# ANNUAL REPORT



[www.cityoflenoir.com/police](http://www.cityoflenoir.com/police)

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**24/7**

Non-Emergency 828-757-2100

Emergency 911

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**M-F 8:00 AM - 5:00 PM**

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## From the Office of the Chief of Police

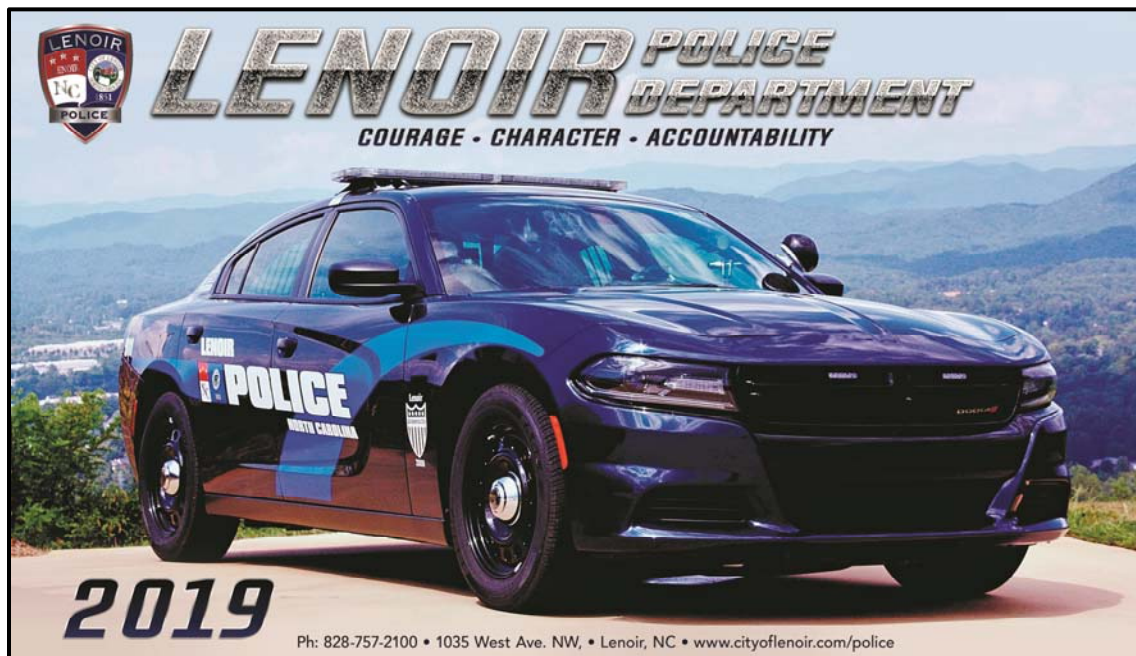
### Brent Phelps

I am proud to present this Annual Report on behalf of the dedicated men and women of the Lenoir Police Department. It is our goal that you find this information to be useful and informative.

During 2018, our Department has experienced a great deal of change internally. Our former Chief Scott Brown retired after 32 years of dedicated service to the Law Enforcement profession. This allowed for a Chief's promotional process in which I was honored to be selected to step into this new role for the department and the City of Lenoir. Since August 1, 2018 the department has promoted 9 different supervisors from the rank of Chief to Corporal. We have also been fortunate to have several other members of our department move into new roles of responsibilities for our agency and community. These moves have allowed us to use the talented men and women of this agency to provide the best level of service possible for our community.

The law enforcement profession is constantly changing and we have to strive to excel with every challenge in making them opportunities for growth and development for our department and community. Our core principles of Courage, Character and Accountability guide the decision-making process for our officers. We stress "Going Above and Beyond" with great customer service in every possible situation. Our officer's focus on "treating people like you want your family treated" and they care about "doing the right thing in every situation". Law Enforcement has to work hand in hand with the community on a daily basis to provide safest environment possible. We care about our community because we are members of our community.

As you review the information in this year's report, please feel free to contact myself or any member of our Leadership team if you have any questions, comments or concerns. We will do our best to address them.



Wall Calendar Photo for 2019 in support of the "Book bags for Kids" program - published by Royce Publications

## Highlights for the Year 2018

### *Support Services:*

- Chief Scott Brown retired under the Local Government Retirement System; he had over 30 years of law enforcement experience.
- With over 22 years of experience, Support Services Captain Brent Phelps was promoted to Police Chief. Training Lieutenant Brian Smith was promoted to Support Services Captain.
- Other supervisory promotions and transfers during the year include Patrol Lieutenant Chris Robinson to Training Coordinator, Investigations Sergeant Greg Snider to Logistics, and Master Telecommunicator Dustin Eller to Telecommunications Supervisor.
- IT Specialist Phil Hearon was voted Employee of the Year by department members.
- Support Services received the highest division score for Top Gun during In-Service Firearms and will have the honor of displaying the Trophy during 2019.
- Telecommunicators were recognized during National Telecommunicators Appreciation Week.
- The Records Management System and Computer Aided Dispatch were upgraded to version 18, in anticipation of the NIBRS conversion.
- The department transitioned from UCR Reporting to the new state mandated NIBRS program for reporting crime statistics.
- A security gate was installed around the inner parking lot of the department.
- All department and mobile computers were upgraded with the state's TraCS 10 version 7.1 program for reporting traffic crashes.
- Department members participated and/or assisted with a number of activities during the year to include: Customer Service Committee, Communication Team, Police Community Partners, Chat with a Chief, downtown events, assessment boards, mentoring, Crywolf program, and luminary.
- Chief Brent Phelps continues to serve as an advisor on the Shelter Home of Caldwell County Board of Directors, a member of the Robin's Nest Children's Advocacy Center Board of Directors, as well as the Domestic Preparedness Region 8 Team, Caldwell County Incident Management Response Team and in June of 2018 was voted in by his peers as the 3<sup>rd</sup> Vice President for the North Carolina FBINAA Chapter.
- Captain Brian Smith, recently promoted to Support Services Commander, began attending Board of Director meetings at the Shelter Home and submitted an application for board appointment.

### *Criminal Investigations Division:*

- Supervisory promotions and transfers during the year include Eddie Keefer to Lieutenant and John Howard to Sergeant. Telecommunications Supervisor Danielle Gainey accepted a full-time position as Crime Analyst.
- The following employee received the Advanced Law Enforcement Certificate from NC Criminal Justice Training and Standards Commission: Stella Coffey.
- Senior Detective Sherry Beavers was voted as Officer of the Year by department members.
- Captain Couby Stilwell received the Top Gun Award for best Individual Firearms score for 2018.
- A total of 5 “Take Back / Operation Medicine Drop” events were held during the year, resulting in a collection of 21 pounds of expired/unused medication. 2 of these events were held in conjunction with the DEA initiative and took place at Foothills and CVS pharmacies. The other 3 were requested by Bernhardt Furniture Industries in conjunction with the Caldwell Project Lazarus initiative. In addition, the permanent medicine drop box in the lobby took in 351.5 pounds.
- Department members participated and/or assisted with the Lenoir/Caldwell County Crime Stoppers coordination and fundraising efforts.
- Department members participated and/or assisted with the Robin’s Nest Children’s Advocacy Center board meetings and fundraising efforts, as well as multi-disciplinary team meetings, Toys for Tots, Back-Packs for Kids, Caldwell Project Lazarus, Cops-in-Shops, Internships, Task Force, SRT, opioid crisis presentations, domestic violence training, bait car, knock-and-talk, and other events and activities throughout the year.
- Lieutenant Mark Barlowe served on the Caldwell County Child Protection/Child Fatality Prevention Team.
- Sergeant Eddie Keefer served as a non-voting member of the ABC Board.
- Captain Couby Stilwell served on the Robin’s Nest Multi-Disciplinary Team and continued his roles as Coordinator for the Lenoir / Caldwell County Crime Stoppers and Co-Coordinator for the Caldwell County Project Lazarus (Drug Free Caldwell) Coalition. Records Secretary Brooklyn Coffey served as Crime Stoppers Secretary. Lieutenant Mark Barlowe, Part-Time Telecommunicator Shelly Hartley, and Part-Time Reserve Officer Rick Shehan served as Crime Stoppers Associate Board Members.

### *Patrol Division:*

- Supervisory promotions and transfers during the year include Jody Herman and Brett Ingram to Lieutenant, Nathaneal Blache to Traffic Sergeant, Zach Poythress to Sergeant, and Brandon MacLeod to Corporal. David Gragg was selected as new School Resource Officer for Horizons Elementary School, at 100% of the cost financed by the school system.
- The following employees received Law Enforcement Certificates from NC Criminal Justice Training and Standards Commission for Advanced: Zach Poythress, and Intermediate: Tyler Sanders and Mitchell Foust.
- K-9 Officer Justin Reid was voted as Officer of the Year by department members.
- The 13<sup>th</sup> Annual Citizens Canine Academy was scaled back from 10 to 6 weeks and concluded with 9 participants.
- The 13<sup>th</sup> Annual Citizens Police Academy was held for 8 weeks and concluded with 16 participants.
- To assist in accident reconstruction and public safety efforts, an unmanned aerial vehicle was purchased with federal forfeiture money.
- The department participated in the Caldwell County Task Force Multi-Agency Enforcement Initiative that was conducted throughout the city and county. Campaigns were coordinated through the Governor's Highway Safety Program and included Seat Belt Enforcement, Booze-It & Lose-It, and Click-It or Ticket.
- Department members participated and/or assisted with the annual National Night Out, turkey giveaway, 4<sup>th</sup> of July, art in the park, Coffee with a Cop, and Take a Kid Fishing (30 students) events, as well as litter pick up, honor guard detail, K-9 demos, FOP, CORE, neighborhood watch programs, read-across America, various safety fairs, department tours, DARE fundraising efforts, radio spotlights, church security presentations, explorers post, training and a number of other activities throughout the year.
- Captain Andy Wilson served on the Caldwell County Mental Health Work Group, Caldwell County Schools Crisis Management Team, Caldwell County Local Emergency Planning Council, as well as Board Member of the Caldwell Council on Adolescent Health.

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<b>School Related:</b> <i>DARE Certification</i> <i>SRO Certification</i> <i>SRO Ethics</i>	<b>152 contact hours</b>
<b>Special Response Team Training:</b> <i>In-service Training</i> <i>SWAT Training</i>	<b>1,105 contact hours</b>
<b>Supervision and Management:</b> <i>Budgeting and Finance for Law Enforcement</i> <i>Criminal Justice Standards Workshop</i> <i>FBI-LEEDA Command Leadership Institute</i> <i>FBI-LEEDA Executive Leadership Institute</i> <i>New Sergeants Course</i> <i>Overview for Executives</i> <i>Recruiting and Hiring for Law Enforcement</i>	<b>185 contact hours</b>
<b>Non-specific:</b> <i>Armors Certification</i> <i>Bloodborne Pathogens</i> <i>Chainsaw Safety Training</i> <i>Customer Service Training</i> <i>Hazardous Materials Training</i> <i>NIBRS MFR Training</i> <i>NIBRS RMS Training</i> <i>NIBRS Train the Trainer</i>	<b>552 contact hours</b>
<b>Structured Training Hours Received Department Wide:</b>	<b>11,298 total hours</b>

## Professional Certificates

In order to recognize the level of competence of law enforcement officers serving governmental agencies within the state, to foster increased interest in college education and professional law enforcement training programs, and to attract highly qualified individuals into a law enforcement career, the North Carolina Criminal Justice Education and Training Standards Commission established the Law Enforcement Officers' Professional Certificate Program. This program is a method by which dedicated officers may receive statewide and nationwide recognition for education, professional training and on-the-job experience.

The Lenoir Police Department currently has thirty-seven officers who have received either their Intermediate or Advanced Law Enforcement Certificate, which on a percentage is 72% of the 51 current full-time sworn officers in the department. This percentage of Officer Certification earns the City of Lenoir a 7% discount on law enforcement liability insurance. Through continued education, training and retention of our existing employees, we hope to increase this number each year.